

COOKIE STATEMENT

BDS BENELUX BV
BENNEBROEKERWEG 275
1435CJ RIJSENHOUT
NEDERLAND

BREAKDOWNSERVICE.EU
OPS@BREAKDOWNSERVICE.EU

1. MAPPING YOUR VISIT OF OUR WEBSITE

A. COOKIES

- i. A cookie is a small text file that is stored by the browser of your computer, tablet or smartphone when you first visit this website.
- ii. BDS Benelux BV uses different types of cookies:
 - a. Functional cookies: These are cookies with a purely technical functionality. These ensure that the website works properly, so that it can, for example, remember your preferred settings. Using these, we can also optimize our website and the services through our website.
 - b. Analytic cookies by third parties: These cookies can keep track of your online behaviour. These cookies are used by Google Analytics.
 - c. Tracking cookies: These cookies are placed by an external party. By reading these cookies the advertiser recognizes you when you visit a site in which he is also involved. If you continue browsing, personalized ads can be shown. These cookies can also keep track of your online behaviour, which may result in a very specific profile being built by these parties. This profile can be so detailed that it is considered personal data.

B. CHANGE COOKIE SETTINGS

- i. Your cookie settings were set by you on your first visit to our website. All non-functional cookies can be denied per category. Placement of cookies, other than functional or anonymous analytical cookies, takes place only after an active action by you as a visitor. You can change your settings at any time via our website

C. LEGAL BASIS OF DATA PROCESSING

- i. Functional cookies: The basis for processing functional cookies is the legitimate interest of BDS Benelux BV. The interest of BDS Benelux BV is based on the need to ensure proper functioning of the website. However, the user's interest in maintaining his or her privacy is not exceeded, as functional cookies do not collect personal data that can be used for marketing or other purposes.
- ii. Analytical and tracking cookies: The basis for processing analytical and tracking cookies concerns the consent given to BDS Benelux BV}. This article provides that the processing of personal data is only allowed if the data subject has given his or her unambiguous consent. The requested consent gives you, the user, control over your personal data and provides transparency on how this data is used.

2. COOKIE OVERVIEW

A. COOKIE NAME, COOKIE TYPE, COOKIE FUNCTION AND THE RETENTION PERIOD

- i. The different types of cookies that the BDS Benelux BV website uses are shown in the table below.
- ii. On breakdownservice.eu, there are a total of 28 different cookies. The following cookies are placed on the visitor's hard drive when you visit the BDS Benelux BV website:

B. COOKIE TABLE

Name	Type(s)	Cookies	Duration
CleanTalk Spam Protect	Functional	apbct_cookies_test	End of session
CleanTalk Spam Protect	Functional	apbct_page_hits	End of session
CleanTalk Spam Protect	Functional	apbct_site_landing_ts	End of session
CleanTalk Spam Protect	Functional	apbct_timestamp	End of session
CleanTalk Spam Protect	Functional	apbct_visible_fields	End of session
CleanTalk Spam Protect	Functional	ct_checkjs	End of session
CleanTalk Spam Protect	Functional	ct_fkp_timestamp	End of session
CleanTalk Spam Protect	Functional	ct_pointer_data	End of session
CleanTalk Spam Protect	Functional	ct_ps_timestamp	End of session
CleanTalk Spam Protect	Functional	ct_timezone	End of session

The website uses this cookie to filter SPAM comments and messages. This service therefore uses cookies for anti-SPAM purposes.

Google	Analytical, Tracking	__Secure-3PAPISID	End of session
Google	Analytical, Tracking	__Secure-3PSID	End of session
Google	Analytical, Tracking	__Secure-APISID	End of session
Google	Analytical, Tracking	__Secure-HSID	End of session
Google	Analytical, Tracking	__Secure-SSID	End of session
Google	Analytical, Tracking	1P_JAR	End of session
Google	Analytical, Tracking	APISID	End of session
Google	Analytical, Tracking	HSID	End of session
Google	Analytical, Tracking	NID	End of session
Google	Analytical, Tracking	SAPISID	End of session
Google	Analytical, Tracking	SID	End of session

These cookies are set by Google. They are used for analytical purposes and to collect data on the use of Google services. These insights enable both Google and the website owner to improve services and the website. Google also uses the data collected for personalised advertising

Name	Type(s)	Cookies	Duration
purposes. The interactions and preferences are stored per visitor. This data processing takes place in the United States of America.			
Matomo	Analytical (anonymous)	_pk_id.72.a652	1 years
Matomo	Analytical (anonymous)	_pk_id.75.a652	1 years
Matomo	Analytical (anonymous)	_pk_ses.72.a652	End of session
Matomo	Analytical (anonymous)	_pk_ses.75.a652	End of session
These cookies keep anonymous visitor statistics and other anonymous analytical data of the visit to the website. By anonymizing (part of) the IP address, among other things, the statistics cannot be traced back to a natural person, which means that this data may be collected without consent.			
Unclassified		_GRECAPTCHA	6 months

3. GOOGLE ANALYTICS

A. GOOGLE

- i. Through our website, a cookie is set by Google. These cookies are part of Google Analytics. We use this service to examine how you, as a visitor, use our website and Google produces insightful reports on this for us.
- ii. Google may provide this information to third parties if Google is legally required to do so, or insofar as third parties process the information on Google's behalf. BDS Benelux BV has no influence on this.

B. PRIVACY SETTINGS

- i. Through this cookie statement, we inform you about the use of Google Analytics.
- ii. BDS Benelux BV has entered into a processing agreement with Google;
- iii. No use is made of Google Signals;
- iv. Collected data is not linked to other Google services;
- v. Your IP address is anonymised so that your location is not traceable.

4. THIRD PARTIES' WEBSITES AND AMENDMENTS

- i. This cookie statement does not apply to third-party websites linked to our website. It is not possible for BDS Benelux BV to guarantee that these third parties handle your personal data in a reliable and secure manner. However, BDS Benelux BV is committed to ensuring the same level of security of your data.
- ii. Always consult these websites' privacy statement before using these websites.
- iii. A known third party is Google, read here (<https://business.safety.google/privacy/>) they also handle personal data.
- iv. This cookie statement is subject to change. When it is changed, you will be asked again to give permission to place the modified cookies. The current version of this cookie statement is 20241121.

5. ACCESSING, ADJUSTING OR DELETING YOUR DATA

A. YOUR RIGHTS

- i. You have the right to
 - a. access your personal data,
 - b. request an adjustment of your data
 - c. request that less of your data be processed by us,
 - d. apply for the removal of your data,
 - e. have your data transferred to someone else and
 - f. file a complaint as described in article 6.
- ii. If you have any questions or comments about the way BDS Benelux BV processes your data, please send them to ops@breakdownservice.eu.
- iii. BDS Benelux BV wants to be sure that the request has been made by you. That is why we kindly ask that you, along with your request for access, correction or removal, send us a copy of your ID. To protect your privacy, BDS Benelux BV asks you to cover your photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), document number and citizen service number/social security number in this copy.
- iv. BDS Benelux BV will respond to your request as soon as possible, but at least within four weeks.

6. RIGHT TO COMPLAIN

A. INTERNAL HANDLING

- i. If you have any complaints about the processing of (personal) data, BDS Benelux BV would like to clear the air with you in mutual consultation. Please send your complaint to ops@breakdownservice.eu.

B. DATA PROTECTION AUTHORITY

- i. Based on the General Data Protection Regulation, you have the right to submit a complaint to your own Data Protection Authority about our processing of your personal data. You can contact the lead supervisory authority of BDS Benelux BV, which is the Dutch DPA (Autoriteit Persoonsgegevens). For more information on your right to complain, please visit the Dutch DPA's website: <https://autoriteitpersoonsgegevens.nl/en>.