

COOKIE STATEMENT

SPORTSHOP.COM
TIELENSTRAAT 13
5145 RC WAALWIJK
NEDERLAND

HANDBALLSHOP.COM
INFO@SPORTSHOP.COM

1. MAPPING YOUR VISIT OF OUR WEBSITE

A. Cookies

- i. A cookie is a small text file that is stored by the browser of your computer, tablet or smartphone when you first visit this website.
- ii. Sportshop.com uses different types of cookies:
 - a. Functional cookies: These are cookies with a purely technical functionality. These ensure that the website works properly, so that it can, for example, remember your preferred settings. Using these, we can also optimize our website and the services through our website.
 - b. Analytic cookies by third parties: These cookies can keep track of your online behaviour. These cookies are used by Google Analytics.
 - c. Tracking cookies: These cookies are placed by an external party. By reading these cookies the advertiser recognizes you when you visit a site in which he is also involved. If you continue browsing, personalized ads can be shown. These cookies can also keep track of your online behaviour, which may result in a very specific profile being built by these parties. This profile can be so detailed that it is considered personal data.

B. Cookie notification and what to do when you don't like cookies

- i. Your cookie settings were set by you on your first visit to our website. All non-functional cookies can be denied per category. Placement of cookies, other than functional or anonymous analytical cookies, takes place only after an active action by you as a visitor. You can change your settings at any time via our website

2. COOKIE OVERVIEW

A. Cookie name, cookie type, cookie function and the retention period

- i. The different types of cookies that the Sportshop.com website uses are shown in the table below.
- ii. On handballshop.com, there are a total of 56 different cookies. The following cookies are placed on the visitor's hard drive when you visit the Sportshop.com website:

B. Cookie table

Name	Type(s)	Cookies	Duration
Facebook	Tracking	_fbp c_user fr xs	3 months End of session 3 months

End of
session

Facebook uses different cookies. Collected user data is specifically adapted to the user or device. The user can also be followed outside of the loaded website, creating a picture of the visitor's behavior

Google	Tracking	<ul style="list-style-type: none">_Secure-3PAPISID_Secure-3PSID_Secure-APISID_Secure-HSID_Secure-SSID1P_JARAPISIDHSIDNIDSAPISIDSIDsid	<ul style="list-style-type: none">End of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of session
--------	----------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

These cookies are set by Google for using Google Maps and Google Adwords. For example, preferences are saved, they protect against unauthorised access and they make clear which media, used by Google Adwords, is effective. You can read [here](#) how Google uses your personal data.

Google Analytics (anon.)	Analytical (anonymous)		
<p>Google uses the _ga cookie to give the website administrator an idea of the visitor flow through the Google Analytics service. The _gat cookie ensures that an unlimited number of requests to transfer data can't be sent. Your IP address is masked, which means that you, as a visitor, remain anonymous.</p>			
Hotjar	Functional, Analytical, Tracking	<ul style="list-style-type: none">_hjAbsoluteSessionInProgress_hjFirstSeen_hjId_hjIncludedInPageviewSample_hjIncludedInSample_hjSession_330169_hjSessionUser_330169_hjTLDTest	<ul style="list-style-type: none">End of sessionEnd of sessionEnd of session1 yearsEnd of sessionEnd of sessionEnd of sessionEnd of sessionEnd of session1 yearsEnd of sessionEnd of session1 yearsEnd of sessionEnd of session

These cookies are placed by hotjar.com. They provide analysis and feedback from the website based on the user's visit. In this way it is possible to adapt the website to the wishes of the visitors.

Laravel	Functional	laravel_session XSRF-TOKEN	End of session 1 hours
---------	------------	-------------------------------	---------------------------

These cookies are used by Lavarel and are intended, among other things, to increase the security and ease of use of the website. For example, these cookies ensure that previously visited site pages can be browsed back.

Magento	Functional	cat_previous filter-popup frontend frontend_cid	1 months End of session 23 hours 22 hours
---------	------------	----------------------------------------------------------	----------------------------------------------------

The website uses Magento as a webshopping platform. The cookies that are placed make it possible for the website to manage the webshop effectively and to enable visitors to complete, remember and process their purchases.

Site Cookies	Functional	PHPSESSID sportshop_session	End of session 1 hours
--------------	------------	--------------------------------	---------------------------

These cookies keep up data entered on the website, so that the use of the website is easier for the user. This may include login data, data that is entered on forms and saving preferences.

YouTube	Tracking	CONSENT VISITOR_INFO1_LIVE YSC	2 years 6 months End of session
---------	----------	--------------------------------------	---------------------------------------

These are cookies that are placed by YouTube to analyze the behavior of visitors. A YouTube video is placed on the site and when the user views it, information is released.

3. GOOGLE ANALYTICS

A. Google

- i. Through our website a cookie is placed of a company called Google. These cookies are part of the "Analytics" service. We use this service to investigate how you as a visitor use our website. Google makes insightful reports about this for us.
- ii. Google may provide this information to third parties if Google is legally obliged to do so, or if third parties process the information on behalf of Google. Sportshop.com has no influence on this.
- iii. You can read [here](#) how Google uses your personal data and for what purposes it is used.

B. Privacy settings

- i. By means of this cookie statement we inform you about the use of this type of cookie.
- ii. Sportshop.com has concluded a processor agreement with Google.
- iii. The information that Google collects is anonymized as much as possible. However, your IP address is not, so that your location remains traceable.
- iv. We have provided Google with permission to use the gathered data for other products and services by Google companies (like e.g. AdWords and DoubleClick)

4. THIRD PARTIES' WEBSITES AND AMENDMENTS

A. This privacy and cookie statement does not apply

- i. To websites of third parties that are linked to on our website. It is not possible for Sportshop.com to guarantee that these third parties handle your personal data in a reliable and secure manner. However, Sportshop.com is committed to ensuring the same level of security of your data.
- ii. Always consult these websites' privacy statement before using these websites.
- iii. This cookie statement is subject to change. When it is changed, you will be asked again to give permission to place the modified cookies. The current version of this cookie statement is 20211126.

5. ACCESSING, ADJUSTING OR DELETING YOUR DATA

A. Your rights

- i. You have the right to
 - a. access your personal data,
 - b. request an adjustment of your data
 - c. request that less of your data be processed by us,
 - d. apply for the removal of your data,
 - e. have your data transferred to someone else and
 - f. file a complaint as described in article 6.
- ii. If you have any questions or comments about the way Sportshop.com processes your data, please send them to info@sportshop.com.
- iii. Sportshop.com wants to be sure that the request has been made by you. That is why we kindly ask that you, along with your request for access, correction or removal, send us a copy of your ID. To protect your privacy, Sportshop.com asks you to cover your photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), document number and citizen service number/social security number in this copy.
- iv. Sportshop.com will respond to your request as soon as possible, but at least within four weeks.

6. RIGHT TO COMPLAIN

A. Internal handling

- i. If you have any complaints about the processing of (personal) data, Sportshop.com would like to clear the air with you in mutual consultation. Please send your complaint to info@sportshop.com.

B. Data Protection Authority

- i. Based on the General Data Protection Regulation, you have the right to submit a complaint to your own Data Protection Authority about our processing of your personal data. You can contact the lead supervisory authority of Sportshop.com, which is the Dutch DPA (Autoriteit Persoonsgegevens). For more information on your right to complain, please visit the Dutch DPA's website: <https://autoriteitpersoonsgegevens.nl/en>.