

COOKIE STATEMENT

MITROFRESH B.V.
TRANSPORTWEG 61
2676LM MAASDIJK
NEDERLAND

MITROFRESH.COM
MFINVOICE@MITROFRESH.COM

1. MAPPING YOUR VISIT OF OUR WEBSITE

A. Cookies

- i. A cookie is a small text file that is stored by the browser of your computer, tablet or smartphone when you first visit this website.
- ii. Mitrofresh B.V. uses different types of cookies:
 - a. Functional cookies: These are cookies with a purely technical functionality. These ensure that the website works properly, so that it can, for example, remember your preferred settings. Using these, we can also optimize our website and the services through our website.
 - b. Analytic cookies by third parties: These cookies can keep track of your online behaviour. These cookies are used by Google Analytics.
 - c. Tracking cookies: These cookies are placed by an external party. By reading these cookies the advertiser recognizes you when you visit a site in which he is also involved. If you continue browsing, personalized ads can be shown. These cookies can also keep track of your online behaviour, which may result in a very specific profile being built by these parties. This profile can be so detailed that it is considered personal data.

B. Change cookie settings

- i. Your cookie settings were set by you on your first visit to our website. All non-functional cookies can be denied per category. Placement of cookies, other than functional or anonymous analytical cookies, takes place only after an active action by you as a visitor. You can change your settings at any time via our website

2. COOKIE OVERVIEW

A. Cookie name, cookie type, cookie function and the retention period

- i. The different types of cookies that the Mitrofresh B.V. website uses are shown in the table below.
- ii. On mitrofresh.com, there are a total of 9 different cookies. The following cookies are placed on the visitor's hard drive when you visit the Mitrofresh B.V. website:

B. Cookie table

| Name | Type(s) | Cookies | Duration |
|---|-------------------------|---|----------------------------------|
| Amazon Web Services | Functional | AWSALBCORS | 1 weeks |
| <p>These cookies enable us to allocate server traffic to make the user experience as smooth as possible. A so-called load balancer is used to determine which server currently has the best availability. The information generated cannot identify you as an individual.</p> | | | |
| Cloudflare | Functional | __cf_bm | End of session |
| <p>Cloudflare is a platform that improves the performance and security of websites. These cookies identify and track the user, among other things to run a load balancer and a bot manager. A cookie is also used to determine whether web traffic is trusted.</p> | | | |
| Google | Tracking | _gcl_au | 3 months |
| <p>These cookies are set by Google. Visitor preferences are stored. These cookies are also used for personalised advertising purposes. You can read here how Google uses your personal data.</p> | | | |
| Google Analytics | Analytical | _ga _ga_R33H61YESE | 2 years 2 years |
| <p>These cookies are set by Google Analytics. These cookies give us a better picture of visitor behaviour on the website. This is then used to improve the user experience on the website.</p> | | | |
| Site Cookies | Functional | __RequestVerificationToken ASP.NET_SessionId | End of session End of session |
| <p>These cookies keep up data entered on the website, so that the use of the website is easier for the user. This may include login data, data that is entered on forms and saving preferences.</p> | | | |
| Vimeo | Analytical, Tracking | vuid | 2 years |
| <p>These cookies are set by vimeo.com and player.vimeo.com. They ensure that the video playback can take place. They also analyze the IDs of the visitors. Subsequently, the visitors gets to see personalised ads on other websites.</p> | | | |
| Zendesk | Functional | __zlcmid | 1 years |
| <p>Essential anonymous cookies to handle customer service through the Zendesk platform.</p> | | | |

3. GOOGLE ANALYTICS

A. Google

- i. Through our website cookies are placed by a company called Google. These cookies are part of the "Analytics" service. We use this service to investigate how you as a visitor use our website. Google makes insightful reports about this for us.

- ii. Google may provide this information to third parties if Google is legally obliged to do so, or if third parties process the information on behalf of Google. Mitrofresh B.V. has no influence on this.

B. Privacy settings

- i. By means of this cookie statement we inform you about the use of this type of cookie.
- ii. Mitrofresh B.V. has concluded a processor agreement with Google.
- iii. The information that Google collects is anonymized as much as possible. We used IP-masking, so that your location is not traceable.
- iv. We prohibited Google to use the gathered data for other products and services by Google companies (like e.g. AdWords and DoubleClick)

4. THIRD PARTIES' WEBSITES AND AMENDMENTS

- i. This cookie statement does not apply to third-party websites linked to our website. It is not possible for Mitrofresh B.V. to guarantee that these third parties handle your personal data in a reliable and secure manner. However, Mitrofresh B.V. is committed to ensuring the same level of security of your data.
- ii. Always consult these websites' privacy statement before using these websites.
- iii. This cookie statement is subject to change. When it is changed, you will be asked again to give permission to place the modified cookies. The current version of this cookie statement is 20221130.

5. ACCESSING, ADJUSTING OR DELETING YOUR DATA

A. Your rights

- i. You have the right to
 - a. access your personal data,
 - b. request an adjustment of your data
 - c. request that less of your data be processed by us,
 - d. apply for the removal of your data,
 - e. have your data transferred to someone else and
 - f. file a complaint as described in article 6.
- ii. If you have any questions or comments about the way Mitrofresh B.V. processes your data, please send them to mfinance@mitrofresh.com.
- iii. Mitrofresh B.V. wants to be sure that the request has been made by you. That is why we kindly ask that you, along with your request for access, correction or removal, send us a copy of your ID. To protect your privacy, Mitrofresh B.V. asks you to cover your photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), document number and citizen service number/social security number in this copy.
- iv. Mitrofresh B.V. will respond to your request as soon as possible, but at least within four weeks.

6. RIGHT TO COMPLAIN

A. Internal handling

- i. If you have any complaints about the processing of (personal) data, Mitrofresh B.V. would like to clear the air with you in mutual consultation. Please send your complaint to mfinance@mitrofresh.com.

B. Data Protection Authority

- i. Based on the General Data Protection Regulation, you have the right to submit a complaint to your own Data Protection Authority about our processing of your

personal data. You can contact the lead supervisory authority of Mitrofresh B.V., which is the Dutch DPA (Autoriteit Persoonsgegevens). For more information on your right to complain, please visit the Dutch DPA's website:
<https://autoriteitpersoonsgegevens.nl/en>.