

COOKIE STATEMENT

MSA-SERVICE B.V.
HOUTSCHELF 1
3371KB HARDINXVELD-GIESSENDAM
NEDERLAND

MSA-SERVICE.NL
SUPPORT@MULTIPED.NL

1. MAPPING YOUR VISIT OF OUR WEBSITE

A. COOKIES

- i. A cookie is a small text file that is stored by the browser of your computer, tablet or smartphone when you first visit this website.
- ii. MSA-Service B.V. uses different types of cookies:
 - a. Functional cookies: These are cookies with a purely technical functionality. These ensure that the website works properly, so that it can, for example, remember your preferred settings. Using these, we can also optimize our website and the services through our website.
 - b. Analytic cookies by third parties: These cookies can keep track of your online behaviour. These cookies are used by Google Analytics.
 - c. Tracking cookies: These cookies are placed by an external party. By reading these cookies the advertiser recognizes you when you visit a site in which he is also involved. If you continue browsing, personalized ads can be shown. These cookies can also keep track of your online behaviour, which may result in a very specific profile being built by these parties. This profile can be so detailed that it is considered personal data.

B. CHANGE COOKIE SETTINGS

- i. Your cookie settings were set by you on your first visit to our website. All non-functional cookies can be denied per category. Placement of cookies, other than functional or anonymous analytical cookies, takes place only after an active action by you as a visitor. You can change your settings at any time via our website

C. LEGAL BASIS OF DATA PROCESSING

- i. Functional cookies: The basis for processing functional cookies is the legitimate interest of MSA-Service B.V.. The interest of MSA-Service B.V. is based on the need to ensure proper functioning of the website. However, the user's interest in maintaining his or her privacy is not exceeded, as functional cookies do not collect personal data that can be used for marketing or other purposes.
- ii. Analytical and tracking cookies: The basis for processing analytical and tracking cookies concerns the consent given to MSA-Service B.V.}. This article provides that the processing of personal data is only allowed if the data subject has given his or her unambiguous consent. The requested consent gives you, the user, control over your personal data and provides transparency on how this data is used.

2. COOKIE OVERVIEW

A. COOKIE NAME, COOKIE TYPE, COOKIE FUNCTION AND THE RETENTION PERIOD

- i. The different types of cookies that the MSA-Service B.V. website uses are shown in the table below.
- ii. On msa-service.nl, there are a total of 7 different cookies. The following cookies are placed on the visitor's hard drive when you visit the MSA-Service B.V. website:

B. COOKIE TABLE

| Name | Type(s) | Cookies | Duration |
|---------|----------|---------|----------|
| Clarity | Tracking | _clck | 1 years |

These cookies are set by Clarity. Information is collected about how the website visitor uses the website. This makes it possible to check what exactly the visitor clicks on, so that the website can be optimised on the basis of this information.

| | | | |
|------------------|------------|----------------|---------|
| Google Analytics | Analytical | _ga_78F232YQH7 | 2 years |
|------------------|------------|----------------|---------|

These cookies are set by Google Analytics. These cookies give us a better picture of visitor behaviour on the website. This is used to improve the user experience on the website. This processing takes place in the United States of America.

| | | | |
|--------------------------|------------------------|-----|---------|
| Google Analytics (anon.) | Analytical (anonymous) | _ga | 2 years |
|--------------------------|------------------------|-----|---------|

| | | | |
|--------------------------|------------------------|----------------|---------|
| Google Analytics (anon.) | Analytical (anonymous) | _ga_3FC1RYCOGW | 2 years |
|--------------------------|------------------------|----------------|---------|

| | | | |
|--------------------------|------------------------|---------------------------|----------------|
| Google Analytics (anon.) | Analytical (anonymous) | _gat_gtag_UA_113318347_12 | End of session |
|--------------------------|------------------------|---------------------------|----------------|

| | | | |
|--------------------------|------------------------|------|----------|
| Google Analytics (anon.) | Analytical (anonymous) | _gid | 23 hours |
|--------------------------|------------------------|------|----------|

These cookies are set by Google Analytics. This measures how many users visit the website, and how they use the website. Your IP address is masked, keeping you anonymous as a visitor.

3. GOOGLE ANALYTICS

A. GOOGLE

- i. Through our website a cookie is placed of a company called Google. These cookies are part of the "Analytics" service. We use this service to investigate how you as a visitor use our website. Google makes insightful reports about this for us.
- ii. Google may provide this information to third parties if Google is legally obliged to do so, or if third parties process the information on behalf of Google. MSA-Service B.V. has no influence on this.

B. PRIVACY SETTINGS

- i. By means of this cookie statement we inform you about the use of this type of cookie.
- ii. MSA-Service B.V. has concluded a processor agreement with Google.
- iii. The information that Google collects is anonymized as much as possible. However, your IP address is not, so that your location remains traceable.
- iv. We prohibited Google to use the gathered data for other products and services by Google companies (like e.g. AdWords and DoubleClick)

4. THIRD PARTIES` WEBSITES AND AMENDMENTS

- i. This cookie statement does not apply to third-party websites linked to our website. It is not possible for MSA-Service B.V. to guarantee that these third parties handle your personal data in a reliable and secure manner. However, MSA-Service B.V. is committed to ensuring the same level of security of your data.
- ii. Always consult these websites' privacy statement before using these websites.
- iii. A known third party is Google, read here (<https://business.safety.google/privacy/>) they also handle personal data.
- iv. This cookie statement is subject to change. When it is changed, you will be asked again to give permission to place the modified cookies. The current version of this cookie statement is 20250401.

5. ACCESSING, ADJUSTING OR DELETING YOUR DATA

A. YOUR RIGHTS

- i. You have the right to
 - a. access your personal data,
 - b. request an adjustment of your data
 - c. request that less of your data be processed by us,
 - d. apply for the removal of your data,
 - e. have your data transferred to someone else and
 - f. file a complaint as described in article 6.
- ii. If you have any questions or comments about the way MSA-Service B.V. processes your data, please send them to support@multiped.nl.
- iii. MSA-Service B.V. will respond to your request as soon as possible, but at least within four weeks.

6. RIGHT TO COMPLAIN

A. INTERNAL HANDLING

- i. If you have any complaints about the processing of (personal) data, MSA-Service B.V. would like to clear the air with you in mutual consultation. Please send your complaint to support@multiped.nl.

B. DATA PROTECTION AUTHORITY

- i. Based on the General Data Protection Regulation, you have the right to submit a complaint to your own Data Protection Authority about our processing of your personal data. You can contact the lead supervisory authority of MSA-Service B.V., which is the Dutch DPA (Autoriteit Persoonsgegevens). For more information on your right to complain, please visit the Dutch DPA's website: <https://autoriteitpersoonsgegevens.nl/en>.